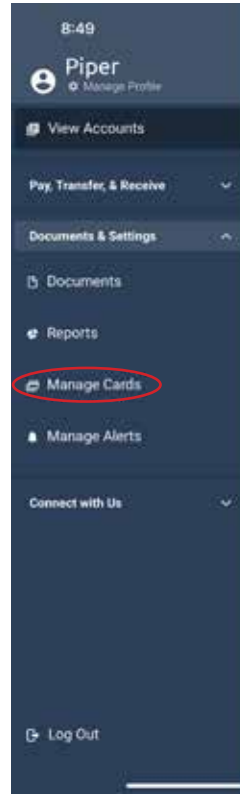
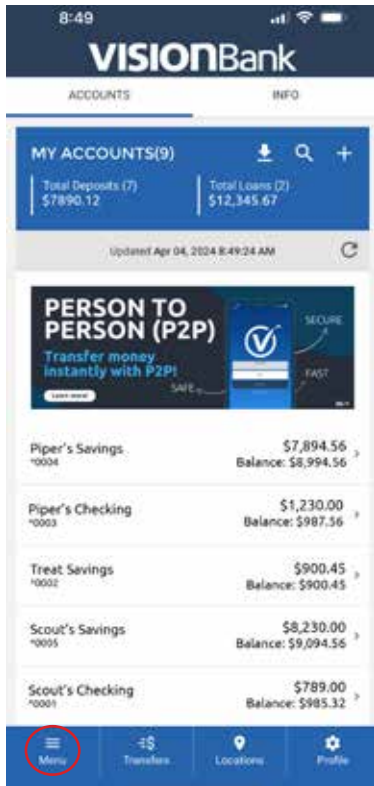


MARK YOUR DEBIT CARD LOST/STOLEN

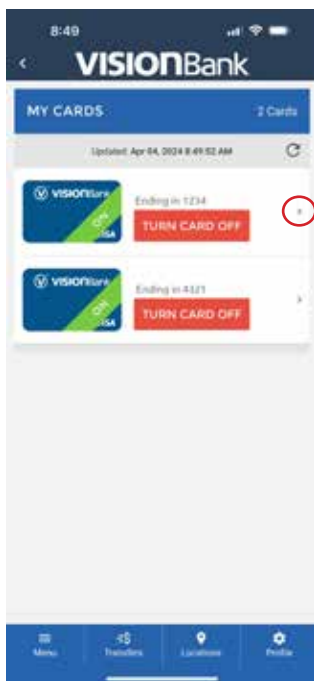
STEP ONE | NAVIGATING TO MANAGE CARDS



Click 'Menu' found in the bottom left corner of our mobile app.

Click the down arrow to expand 'Documents & Settings' then click 'Manage Cards.'

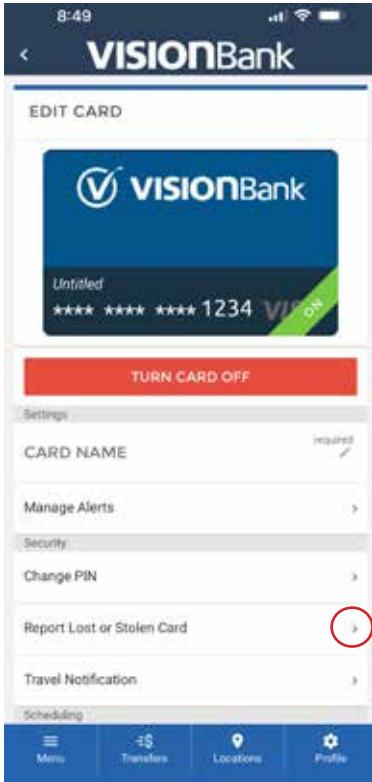
STEP TWO | SELECT YOUR CARD



Find the card you want to mark as lost/stolen, then click the arrow to the right of it.

MARK YOUR DEBIT CARD LOST/STOLEN

STEP THREE | REPORT LOST/STOLEN



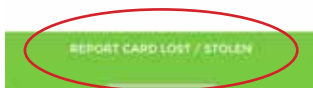
Under 'Security' navigate to 'Report Lost or Stolen' then click the arrow to the right.

STEP FOUR | CONFIRM

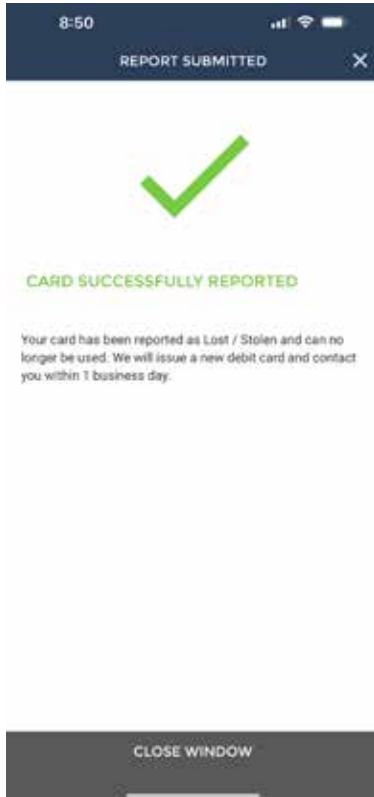


Once your card has been reported as Lost / Stolen it can no longer be used. Please contact VISIONBank at 701-364-2020 if you have questions.

Confirm you want to report the card selected as lost/stolen, then click the green button on the bottom of your screen.



MARK YOUR DEBIT CARD LOST/STOLEN STEP FIVE | CONFIRMATION



If it has been successfully submitted, you will receive a notification saying 'report submitted.'

Please contact our Customer Service team at 701.364.2020 or email us at cs@visionbanks.com with any questions or concerns.